

11th Edition

February

2014

Contents:
Staff
Changes

Installation
of 42 inch
LED screen!

Accessible
areas
refurbished

Castle Keep
Event

PA
Recruitment

Mobility
Care
Solutions

Employment
Support

The Service Team provide advice and guidance on all disability related queries you can contact us on 0191 2840480 or serviceteam@disabilitynorth.org.uk

We are happy to help.



Service Team Staff Changes. On the 1st April we will be welcoming Beth Dawes back to The Service Team after her maternity leave. Vici Richardson will be leaving us for 9 months on the 24th March, she is expecting her 3rd baby in April. We wish her all the best as she starts her maternity leave.



Disability North is delighted to announce the installation of a new 42 inch LED screen in our reception at the Dene Centre.

As well as allowing us to inform our clients in our busy reception about our services and events we are also offering organisations the opportunity to advertise on the screen. This will give your organisation the unique opportunity to reach the vast audience of people who visit Disability North.



As a special introductory offer we are offering you the opportunity to run an advertisement on the screen for £50 (plus VAT) until the 31 March 2014. We can accept your advert in a number of different formats, or for an additional £10 (plus VAT) we can design the artwork for you. To take advantage of this limited offer please contact the Marketing and Events Team at Disability North.

Disability North

The Dene Centre, Castle Farm Road, Newcastle Upon Tyne NE3 1PH

Tel: 0191 2840480 Textphone: 18001 0191 2840480

Email: serviceteam@disabilitynorth.org.uk

Registered Charity No 514733

Dates For Your Diary

Service User Group

11:00am-1:00pm

11/2/14

16/4/14

Using Personal Assistants Workshops For Parents

10:00-2:30

12/3/14

4/6/14

For Adults

10:00- 2:30

26/2/14

22/5/14

Refurbishment at the Dene Centre

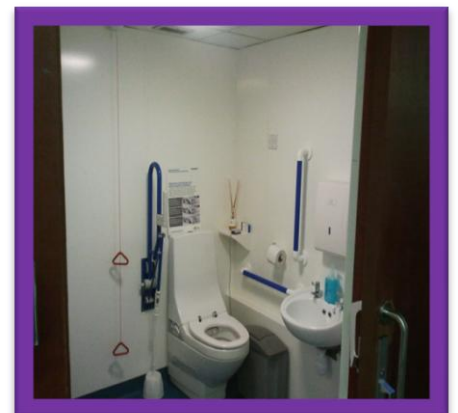
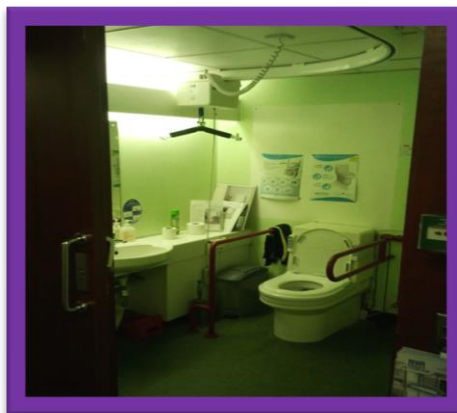
It is true to say that there is always room for improvement and that's exactly what we will be achieving with one of our accessible toilet facilities thanks to the support of Bob and Steve from the Independent Living Showroom

They will be updating the facility which houses a Clos-o-mat wash dry toilet. This work will take place in the next month or so. They are also going to carry out repairs to the adjacent facility which has the Geberit AquaClean toilet.

These two facilities, plus the Bio Bidet mean that you can come and see, and try out, the different toilets that offer independence and dignity to those who have difficulty with their personal care. Many Occupational Therapists bring their clients to the centre to try out the toilets before arranging adaptations.

If you, or someone you care for, are struggling with everyday personal care activities why not consider making an appointment to speak to a therapist here at Disability North. We offer free, impartial demonstrations on a range of equipment that can promote independence. We will also advise on statutory services you may be entitled to as well as giving you details of local suppliers.

For more information, or to make an appointment, please contact The Service Team or Telephone 0191 2840480 (Monday to Friday 9am - 5pm)



To stop receiving copies of the newsletter or to receive by email please contact

The Service Team

0191 2840480

If you require this newsletter in an alternative format please contact

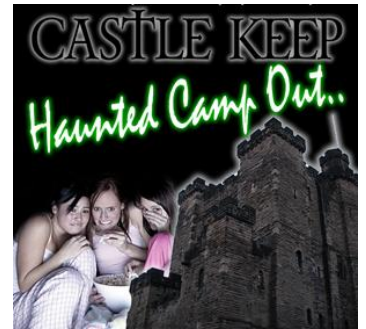
The Service Team

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Castle Keep Haunted Camp Out! 29th March 2014 10pm – 7am

Disability North, along with Age UK Newcastle, are holding an event like no other, a sponsored Haunted Camp Out in the very spooky Castle Keep!

Bring your sleeping bag and get ready to experience a night in one of England's most haunted locations! The night includes a full ghost hunt inside the castle participating in paranormal investigations and in paranormal experiments. Snacks and refreshments will be provided and after the investigation it's time to bed down in a room of your choice and camp out till dawn!



So if you dare to join us, for a fun filled fright night, book your place now! Call 0191 284 0480 or email events@disabilitynorth.org.uk

Registration is just £34.99 and the fundraising goal is £100 - with a prize for the most sponsorship raised!

For more information visit www.aloneinthedarkentertainment.com

Personal Assistant Recruitment If you need to look for a new or additional PA we can help you through the process. As well as advertising your vacancy we can support you to write the advert and job description and put together a comprehensive application pack. We will handle applications and send them to you as they come in. Our support also includes advice and support in interviews and after you have found your perfect PA we can take up their references and start the DBS process. Don't be put off recruiting a PA, contact us and let us make it easier.

Contact directpayments@disabilitynorth.org.uk or 0191 2840480

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Upcoming Events

Castle Keep Haunted Camp out

29/3/14

Irwin Mitchell Legal surgeries

26/2/14

27/3/14

You can follow us on twitter @Service_Team1

Or visit our Disability North facebook page



The newsletter is kindly sponsored by



Mobility Care Solutions To The Rescue

The Disability North Service Team would like to thank Mobility Care Solutions who raced to our rescue this week when the ceiling track hoist in the demonstration bedroom was found to be faulty. Their prompt service meant that within a couple of hours of contacting them, they had it up and running again, serviced and fully functional.

It is thanks to the support of local companies and suppliers that we are able to offer free, impartial demonstrations and assessments to our service users.

If you are considering purchasing equipment such as a stairlift, scooter, bed, bathlift or cutlery (to name just a few examples) ask for an appointment with one of our therapists. **We don't sell, hire or loan any equipment** but we can provide you with the information and chance to try equipment so that you can make an informed decision about what to do next. We will also provide you with details of local suppliers or direct you to the appropriate service where you may be able to access the equipment free of charge.

To make an appointment or to ask for information and advice about equipment or adaptations please contact The Service Team or Telephone 0191 2840480 (Monday to Friday 9am - 5pm)

Direct Payments Service Users - Employment Support

Are you a Direct Payment Service User employing your own staff? Do you have questions or would like some advice on employment issues? We can provide you with useful paperwork such as time sheets, holiday records, travel expenses. Don't forget that by law you must issue your Personal Assistant with a contract and job description within 2 months of them starting work. If your PA doesn't have this please get in touch and we can provide you with contracts and write up a job description with you.

Contact: directpayments@disabilitynorth.org.uk or 0191 2840480

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